Netspeed 2009

**October 21 - 23, 2009
Carriage House Inn
Calgary, Alberta**

Connecting libraries to cutting-edge technologies

Plenary Sessions:

Thursday
Margaret Mackey
Professor, School of Library and Information Studies, University of Alberta

Friday
Frank Work
Information and Privacy Commissioner of Alberta

the alberta library

Government of Alberta

Preliminary Program

Conference @ a Glance

Wednesday, October 21

9:00 a.m. – 4:30 p.m.	TAL Universal Core Database Training (Preconference Workshop) Location: SAIT Library
9:00 a.m. - 4:00 p.m	Assistive and Adaptive Technologies (Preconference Workshop) Location: Carriage House Inn
4:30 p.m. – 7:00 p.m.	Conference Check-in/Information Desk
4:30 p.m. – 7:00 p.m. & 8:45 p.m. – 10:00 p.m.	Vendor Showcase Internet Cafe
7:00 p.m. – 7:30 p.m.	Netspeed Conference Opening and Welcome Location: Carriage House Inn
7:30 p.m. – 8:45 p.m.	Plenary Address: TBA
8:45 p.m. – 10:00 p.m.	Opening Reception (Cash Bar)

Sponsored by PC corp — MAKING I.T. EASY

Thursday, October 22

7:30 a.m. – 3:30 p.m.	Conference Check-in/Information Desk
7:30 a.m. – 8:45 a.m.	Breakfast
8:00 a.m. – 5:00 p.m.	Vendor Showcase Internet Cafe
9:00 a.m. – 10:00 a.m.	Plenary Address: Big Worlds and New Literacies Dr. Margaret Mackey, University of Alberta
10:00 a.m. – 10:30 a.m.	Coffee Break
10:30 a.m. – 11:45 a.m.	Concurrent Sessions A1 – A5
11:45 a.m. – 1:00 p.m.	Lunch
1:00 p.m. – 1:30 p.m.	Break
1:30 p.m. – 2:45 p.m.	Concurrent Sessions B1 – B5
2:45 p.m. – 3:15 p.m.	Coffee Break
3:15 p.m. – 4:30 p.m.	Concurrent Sessions C1 – C5

Sponsored by PC corp — MAKING I.T. EASY

Sponsored by EBSCO HOST

Sponsored by GALE CENGAGE Learning

Friday, October 23

7:30 a.m. – 10:30 a.m.	Conference Check-in/Information Desk
7:30 a.m. – 8:45 a.m.	Breakfast
8:00 a.m. – 11:00 a.m.	Vendor Showcase Internet Cafe
9:00 a.m. – 10:00 a.m.	Plenary Address: Frank Work, Information and Privacy Commissioner of Alberta
10:00 a.m. – 10:30 a.m.	Coffee Break
10:30 a.m. – 11:45 a.m.	Concurrent Sessions D1 - D5
11:45 a.m. – 1:00 p.m.	Lunch and Conference Closing Presentation

Sponsored by PC corp — MAKING I.T. EASY

WELCOME

Today's libraries are Tweeting, YouTubing, videoconferencing, automating, and overall, expanding access to resources. How do you leverage these technologies to work for your library? Netspeed, the pre-eminent western Canadian technical conference, is your opportunity to learn about current and emerging technologies and how libraries are implementing them to improve library services.

The conference includes plenary and break-out sessions featuring library and technology leaders from across North America, an exhibit showcasing technology vendors and networking opportunities for library staff. Netspeed is intended for decision-makers, librarians, IT and library staff.

Join us for Netspeed 2009 and be on the leading-edge of library technology!

Wednesday, October 21

PRECONFERENCE WORKSHOPS
Conference registration is <u>not</u> required to attend the workshops.

Preconference workshops are available at an additional cost. Please register for the workshops using the Registration Form at the end of this package.

TAL Universal Core Database Training
(9:00 a.m. - 4:30 p.m.)

Join our vendor representatives as they provide hands-on training for the databases in the TAL Universal Core. This training will provide general interface and product information for the resources included in the TAL Universal Core. Vendors are asked to cover a range of relevant features from basic to advanced as well as any recent changes or highlights.

Database training is open to TAL member library staff. Register early as space is limited!

Location note: This session will take place at the SAIT Library.

Cost: $25.00 + GST (Lunch will be provided)

Assistive and Adaptive Technologies
(9:00am – 4:00pm)

Imagine being able to offer complete accessibility to all patrons! This workshop will provide an overview of accommodation solutions for patrons experiencing blindness, low vision, physical access, learning disabilities, hearing impairment and/or literacy challenges.

You will learn what solutions are available to accommodate individuals who need assistive technologies. This workshop will provide basic training and ensure that you can support and/or provide appropriate options to all customers.

Location note: This session will take place at the Carriage House Inn.

Cost: $45.00 + GST (Lunch will be provided)

CONFERENCE OPENING (7:00PM - 7:30PM)

Please join us as we kick off Netspeed 2009! You are invited to help celebrate the start of another great conference with TAL staff, conference speakers and vendor representatives at the Conference Opening and Welcome. Following the opening plenary address, you are invited to attend the opening reception — your chance to meet and mingle with fellow delegates, speakers and vendors.

OPENING PLENARY ADDRESS (7:30PM - 8:45PM)

TBA

Thursday, October 22

PLENARY ADDRESS (9:00AM - 10:00AM)

Big Worlds and New Literacies

Margaret Mackey, School of Library and Information Studies, University of Alberta

In 1989, only twenty years ago, the fax machine was still a novelty. Ordinary people did not use email and nobody had seen a DVD. The Internet allowed one techie to link to another but was unsurfed by the less committed. Telephones mostly had wires connecting them to the network and allowed people only to speak to one another, not to communicate in any other way.

Over the very short span of two decades, huge numbers of people have learned a broad range of new literate skills and behaviours; and much of this learning has taken place outside of school. How have we collectively managed such an enormous change? This presentation will explore one thread of our new culture - the idea of "big textual worlds" - that provides ideal conditions for fostering and enhancing our capacity to experiment playfully with new media possibilities. What are the implications of this kind of learning for information technology, for libraries, for information and media centres, and for users of all kinds.

CONCURRENT SESSIONS A1 - A5 (10:30AM-11:45AM)

SESSION A1

Creating the Blackfoot Digital Library: The Challenge of Cultural Sensitivity

Marinus Swanepoel, University of Lethbridge

In 2006 the University of Lethbridge and Red Crow Community College joined to ensure that as much as possible of the Blackfoot cultural record will be preserved and made accessible through the creation of a Blackfoot Digital Library. This initiative was made possible through funding from the Lois Hole Campus Alberta Digital Library.

A foundational requirement of the initiative was that it should be done with cultural sensitivity and in a manner that appropriately honors the Blackfoot worldview.

The solution to this challenge was the design of a custom-made search interface that displays the search results on a digital map where the user is immediately confronted with the land. The map displays the place(s) where the assets that were retrieved by the search originated from, and offers access to the various assets themselves.

SESSION A2

Taking Stock: Usability Testing and Design Considerations for Library Websites

Kat Marlowe, SAIT Library
Kristian McInnis, SAIT Library

Since its launch in August 2006, the new SAIT Library website has been well received by the SAIT community. Always interested in improvement and advancement, the SAIT Library endeavors to build on our success, but how? We came up with two questions: how do we evaluate what we created, and where do we go from here? From planning and approval to implementation and analysis, this session will discuss the challenges and rewards of usability testing for libraries. The focus of this session will be on managing website design, testing and follow through, and using skills and resources available in most libraries.

SESSION A3

Neo-Reference – Getting Ready for Real Change

Helen Clarke, University of Calgary Library
Susan Beatty, University of Calgary Library

What is the future of reference? This presentation will contemplate a future where a new reference service must emerge. We have two choices. We can be traditionalists. We can maintain our roles with ever diminishing numbers and seek out that vanishing species of users who still need "help" with simple tasks. Or we can expand into new territory, mastering a higher level of skill and far more complex tools.

Using the compelling vision of the Taylor Family Digital Library at the University of Calgary we reflect on the impact such a change will have on traditional structures, staffing, and collection development. What are the possibilities related to rebuilding and reconstructing information for reference purposes? The purpose of our session is not to define one model of neo-reference but rather to offer up some thought provoking ideas to get people thinking about our future.

Sponsored by 3M

SESSION A4

Videoconference Adventures: RISE Phase II

Steven Pattison, Marigold Library System
Shannon Vossepoel, Brooks Public Library

The RISE Project, whose goal is to enhance existing services by developing a videoconference network connecting member libraries in Chinook Arch, Marigold and Shortgrass Library Systems, is now half way through its three year mandate. The $5 million dollar project is providing access to distance education, government information and a wide range of community based programs and at the end of Phase 2 will be reaching more than 450,000 people in 89 municipalities throughout southern Alberta.

This session will address:
• Project challenges and successes to date. A review of the Outcome Achievement Plan and the Key Indicators of Success established for Phases 1 & 2 of the Project.
• Network design and implementation. An overview of the innovative network design developed for the Project and the core technologies employed to manage the network.
• The end-user experience. A look at how the libraries are using and planning to use the videoconferencing equipment. Issues related to partnership building and community involvement.
• Transferability of the project to other areas throughout Alberta.

SESSION A5

New Social Networks for Library Promotion and Reputation Monitoring

Paul Pival, University of Calgary Library

Twitter is one of the fastest-growing social networking tools around; do you know how to leverage it to work for your library? Participants will be introduced to Twitter and explore how libraries are using it. Learn about hash tags, ReTweets and followbacks, and tools and services to effectively market and monitor what others are saying about your library. Facebook has been around longer, but has recently introduced changes to the way groups or organizations can represent themselves. See some best practices around library use of Facebook, and see if the world's largest social network should be part of your marketing program.

CONCURRENT SESSIONS B1 - B5 (1:45PM -3:00PM)

SESSION B1

Digitization and CONTENTdm: Strategies, Pitfalls and Best Practices

Sarah Jones, Calgary Public Library
Court Brinsmead, Calgary Public Library

With the "It All Begins with Story" project, funded through Public Library Development Initiative (PLDI) funding, Calgary Public Library digitized 4000+ photographs from the Community Heritage and Family History Collection. CONTENTdm, a digital asset management program, was purchased to manage these digitized items and to make them easily accessible to the public. The speakers will discuss the process of digitization, the reasons behind the software choice, provide an explanation of the metadata schema used, best practices for digitization based on this experience and ideas for future Web 2.0 delivery mechanisms.

SESSION B2

Make Your Website Mobile-Ready

Paul Pival, University of Calgary Library
Kenton Good, University of Alberta Libraries

The iPhone has been in Canada for a year, and the iPhone killers keep coming. More and more of your users have the ability to access the web from their handheld devices; how does your website look and work for them? Learn how the University of Calgary and the University of Alberta are building mobile-friendly interfaces to their websites, and how you can too. Participants will be introduced to tools that will help build mobile-friendly pages, and to tools that can redisplay your pages on the fly. We'll also discuss how to choose which of your pages and services are good candidates for delivery to mobile devices.

SESSION B3

Digital Resources for Digital Classrooms

Diane GallowaySolowan, Online Reference Centre

The Online Reference Centre (ORC) is a collection of digital resources provided on behalf of all K-12 students in Alberta as the result of a unique partnership initiated between TAL and Alberta Education in 2001. The ongoing success of this project is evidenced by its ability to support curriculum outcomes and inquiry-based research in an increasingly digital teaching and learning environment while building sound information literacy skills.

This session will demonstrate six digital tools teachers are accessing through the ORC resources: *Bookcarts, Student Backpacks, Curriculum Links, Timeline Builders, Lexile/Audio/Translation features, and 21st Century Research Skills.*

Sponsored by Micromedia ProQuest® Start here.

SESSION B4

Video Streaming for a Consortium

Susan Weber, Langara College

Video has the power to transform any lesson into a memorable learning experience. This session will provide a brief look at streaming media for the school and academic audience. The types of options available will be discussed, followed by a review of the process to get set up for streaming, from the B.C. perspective. All parts of a library or school team needs to be supportive to the process. The final goal is to provide access to video content to students and instructors, no matter where they wish to view it. Licensing and acquisitions of the content will also be discussed.

Sponsored by Gibson Library Connections Inc. CONNECTING LIBRARIES & PUBLISHERS

SESSION B5

Do Consumer Information Technologies Need to be Taught? The RSS Example

Dale Storie, University of Alberta Libraries
Thane Chambers, University of Alberta Libraries

Many information technologies appear to be straightforward enough that an interested user should be able to work through basic instructions, help screens and tutorials to incorporate these technologies into their lives. This study looks at RSS as an example of a consumer technology that needs to be taught.

RSS is a relatively simple technology, with obvious benefits that is used regularly by only about eight per cent of the general population. The study began with a broad survey of health sciences faculty and residents, which revealed high interest in RSS feeds, but low use of them. Respondents were then offered formal instruction in the use of RSS feeds. Class participants were surveyed two months after the instruction to determine their responses to the instruction, the extent of post-instruction RSS use and their sense of barriers to RSS use.

CONCURRENT SESSIONS C1 - C5 (3:30PM - 4:45PM)

SESSION C1

A Rough Guide to LibGuides: Pathfinders Go Web 2.0

Sona Kothari, Red Deer College Library
Nadine Anderson, Red Deer College Library

What if you could create online pathfinders and subject-guides that integrate videos from YouTube, RSS feeds from blogs, and links to your licensed databases? What if you could create these pathfinders quickly, collaboratively, and with no technical expertise?

Let us show you how Red Deer College Library has quickly and effectively created web-based guides for students and instructors, using an online, subscription-based application called LibGuides.

LibGuides is a web 2.0 content management and information sharing system designed specifically for libraries. It is a hosted solution that requires no installation and is highly customizable.

Learn how your library can use this easy tool to collaboratively create online pathfinders on topics from genealogy to zoology, perfect for use at the reference desk or in information literacy classes. LibGuides can even be used to create booklists, or as your library's website! We will demonstrate some of the guides we have created to spark your interest, and show you how you can be on your way to having a completed guide in less than an hour!

SESSION C2

Increasing User Access by Transforming to a Metadata Driven Website

Betsy Hamid, Alberta Agriculture and Rural Development

The role of Alberta Agriculture's website, Ropin' the Web, is to provide information and services to producers, organizations and communities in rural Alberta. Over the years, the website has increased in size and complexity while Internet access for many of our users remained restricted to dial-up modems. To increase the usability of the site and user access, and to comply with international metadata standards, Ropin' the Web was transformed into a predominantly metadata driven website utilizing certain metadata elements to streamline the retrieval of information.

In this seminar, we will examine the utilization of these metadata elements in the creation of a facetted structure that would enhance the retrieval of documents and tools by reducing the website to a manageable size. We will further examine the successes and difficulties encountered in implementing these tools, and summarize our efforts to develop a visual thesaurus capable of retrieving documents through the use of a keyword function.

SESSION C3

Lois Hole Campus Alberta Digital Library Update
Ernie Ingles, LHCADL Steering Committee

SESSION C4

Online Catalogues: What Users and Librarians Want

Karen Calhoun, OCLC

Reports the results and recommendations from a large scale 2008 study, conducted by the speaker, to ascertain the similarities and differences in how various end user groups and librarians define metadata quality. The speaker will discuss the implications of the research results for current acquisitions and cataloging policies, practices, and workflows.

SESSION C5

Unlocking the Walled Garden: Federated Searching at Chinook Arch Regional Library System

Robin Thiessen Hepher, Chinook Arch Regional Library System
Troy Maddaford, Chinook Arch Regional Library System

Federated searching is an exciting technology that promises to facilitate access to expensive and often underused electronic resources. But does it live up to expectations? During this session, we'll touch briefly on the landscape of federated searching in public Libraries. We will then retrace the specifics of our implementation process, and explore some of the tweaking that we have had to do along the way to fine-tune the service. Following a brief demonstration, we'll look at issues surrounding setup, configuration, and ongoing maintenance. We'll examine the impact that 360 Search has had on the usage of our online resources, and address whether or not federated searching has offered a fair return on our investment.

Friday, October 23

PLENARY ADDRESS (9:00AM - 10:00AM)

Privacy and Libraries

Frank Work, Information and Privacy Commissioner of Alberta

Mr. Work oversees the access to information and protection of privacy provisions of Alberta's Freedom of Information and Protection of Privacy (FOIP) Act, the Health Information Act (HIA) and the Personal Information Protection Act (PIPA). Additionally, Mr. Work informs and educates Albertans about the Acts, taking time to listen to concerns, administer constructive advice to public bodies and custodians and investigate potential abuses.

Mr. Work was born in Calgary, received his Bachelors and Masters Degree in Environmental Design from the University of Calgary and obtained a law degree in 1981 from McGill University. After a brief stint practicing corporate commercial law in Calgary, Mr. Work had the opportunity to work for the Attorney General of Bermuda. During his time in Bermuda, Mr. Work was seconded to the United Nations Environmental Program. After returning to Canada in 1987, Mr. Work took a contract position with the World Bank and was assigned to the country of Mauritius. There he worked with the Minister of Environment, Executive Council, and various aid agencies in developing environmental policy and law. From 1991 to 1996 Mr. Work worked as Parliamentary Counsel to the Legislative Assembly of Alberta, and spent time working as General Counsel to the Ethics Commissioner of Alberta. In 1996 Mr. Work began his career at the Office of the Information and Privacy Commissioner as General Counsel and Assistant Commissioner. Mr. Work was appointed as Acting Information and Privacy Commissioner in September 2001 and was subsequently appointed Information and Privacy Commissioner in May 2002.

CONCURRENT SESSIONS D1-D5 (10:30AM-11:45AM)

SESSION D1

What Google Did Next

Kay Cahill, Vancouver Public Library
Michele Pye, Vancouver Public Library

The speakers follow on from last year's very successful session, "Google and the Future of the Public Library," with a detailed look at Google's activities over the past year and their implications for public libraries. This session will include an introduction to the latest key tools emerging from Google labs, including practical examples of how they can be put to work on the reference desk, and a closer look at some of the big questions arising from the company's current direction. With productivity software and even a web browser now joining the Google stable, is the company diverging from its original goal of doing "one thing really, really well"? How is the increasing use of search engine optimization techniques affecting the results of Google searches, and their usefulness to library staff and patrons? Is Google really a librarian's friend or foe? Find out the answers to these questions, and more, at a session guaranteed to be of interest to any Google user.

SESSION D2

Creating Order Out of Chaos: Writing and Maintaining Web Design Standards

Laura Matheson, BC Securities Commission

With multiple online tools, authors, and developers, it's hard to make sure that everyone's on the same page. Design standards provide a baseline for authors and editors, ensure website consistency, improve usability, and reduce design time. Relying on design standards creates design conventions throughout your websites, which give users the uniformity they need to successfully navigate your sites. Design standards also reduce the need to reinvent the wheel every time you add new pages, sections, or functionality to your website. Rather than spending time determining how to arrange elements like lists, forms, or headings, developers and designers can draw on established conventions and implement updates and improvements much faster. This session explores best practices for creating and implementing design standards, as well as practical considerations for updating standards going forward.

SESSION D3

APLEN Update

Linda Duplessis, APLEN Standing Committee
Karla Palichuk, Alberta Public Library Electronic Network

The Alberta Public Library Electronic Network (APLEN) is a program of The Alberta Library (TAL) through an agreement between Alberta Municipal Affairs and TAL, and is implemented with the cooperation of the public library community. APLEN involves the public library community and stakeholders in setting direction, designing and implementing programs and services, most of which can only be done through partnerships. This is an opportunity for library staff and trustees to learn about how APLEN functions within the library community, including the impact APLEN has had in the delivery of library services. Topics will include the Community Access Program, SuperNet and special projects undertaken by libraries with APLEN's support.

Sponsored by WORLD BOOK

SESSION D4

Metadata in Visual Interfaces to Digital libraries

Ali Shiri, School of Library and Information Studies, University of Alberta

Information visualization offers a variety of ways in which digital library collections can be represented on the interface and shown to the user. Metadata, a key component of solid digital libraries, has been utilized in various digital library projects to enhance visual user interfaces to digital libraries. This presentation will report on a study conducted to investigate and analyze a specific category of digital library visual interface that supports information seeking, exploration and retrieval based on metadata representations, namely metadata-enhanced visual interfaces. This study examined 21 metadata-enhanced digital library visual interfaces from the following perspectives: (a) information access and retrieval features; (b) metadata elements; (c) visualization techniques and metaphors. The results demonstrated that the combined use of visualization techniques and metaphors is becoming increasingly prevalent as a design strategy to support users' information exploration. The results also suggest that visual interfaces enhanced with metadata are becoming more widespread to provide a richer representation of digital collections.

SESSION D5

TBA - Alberta Public Library Services Branch

Don't Miss...

Netpub
Thursday, October 22, 5:00 pm
Location: King's Head Pub
(across the street from Carriage House Inn)

Join your fellow delegates for drinks, appetizers and fun!

Sponsored by: FLA, LISAA, and GELA

Tweet about Netspeed
Use the tag #NS09 after your tweet to make it searchable and to find what others are saying about Netspeed 2009!

Also, please feel free to share your Netspeed photos on Flickr by using the tag, *Netspeed2009*.

Vendor Showcase

Silver

EBSCO

EBSCO Publishing is the leading database provider for libraries,offering nearly 300 full-text and secondary research databases via the EBSCOhost(r) platform. EBSCOhost databases provide unparalleled access to world renowned content in all subject areas, for researchers at every level.

Gale

Gale, a part of Cengage Learning, serves the world's information and education needs through its vast and dynamic content pools, which are used by researchers, students, and consumers in their libraries and on the Internet. Gale is best known for the accuracy, breadth, and convenience of its data, addressing all types of information needs – from in-depth academic research to homework help to health questions to business profiles – in a variety of formats: eReference and other eBooks, electronic databases and Resource Centres, microfilm, and so on. For more information, please visit www.gale.com.

Bronze

3M Library Systems

Helping your customers learn, explore, discover and grow is what 3M Library Systems is all about. By giving your staff more time to spend with customers, we can help you create a library filled with human interaction. Our productivity, security and information management solutions provide all the tools you need to spend less time on routine tasks and more time with customers.

Create a More Human Library with a 3M Library System.

Gibson Library Connections

Gibson Library Connections is a full service distributor and publisher serving the Canadian library market. Representing a number of international publishers, GLC provides Canadian libraries with a trusted local source for selection and acquisition of valuable electronic resources. Publishers represented include Alexander Street Press, ebrary, Credo, InteLex and others. GLC publishes the Canadian Electronic Library.

OCLC

OCLC Canada, a nonprofit library service organization, serves more than 1000 libraries in Canada. Our mission is to help libraries further access the world's information while reducing information costs. We have many solutions to fulfill this mission: Open WorldCat, virtual reference (QuestionPoint), digitization software and services, databases, E-books and eAudiobooks (NetLibrary), outsourcing, cataloguing, collection analysis, language sets and many more. We invite you to visit our booth to find out why your library should consider joining the Cooperative.

Micromedia ProQuest

Micromedia ProQuest and parent organization ProQuest are leaders in collecting, organizing and distributing information worldwide to library patrons, researchers, faculty and students. As well as being known for strength in business, economics, general reference, humanities, STM and K-12 content, the company enjoys being a trusted source for value-added Canadian reference information.

World Book

Since 1917, World Book has been a trusted, top-rated source of information, revising over 30% of the content per year. In addition to our World Book Kids, Student, Advanced, Discover (ESL) and Encyclopedia Decouverte, databases, this year we launched 3 Digital Libraries, a Dramatic Learning site and a new Public Library site. Drop by to find out more or get a trial!

Vendor Showcase

In-Kind

Carr McLean

Proudly Canadian owned and operated, Carr McLean has been supplying library products to customers across Canada for more than 46 years. Whether you order online, via FAX or telephone, we are committed to providing you with the very best value and service possible.Carr McLean has kindly sponsored Netspeed 2009 delegate name pouches.

N' Take Inc.

In North America, billions of plastic bags are used once by consumers and then thrown away. To help eliminate such prodigious waste, N'Take introduced Polyfabric^{TM} bags in 2003.

Polyfabric^{TM} is a lightweight and incredibly strong non-woven plastic that looks and feels like cloth. We custom-make our bags to your specifications and then imprint your logo for all to see. The end result is a "walking billboard" that is strong, attractive, environmentally friendly and, most importantly, affordable. Please visit www.ntake.com for more information.

PC Corp

PC Corp has been providing IT services to Alberta Businesses for over 25 years. We believe in building and maintaining strong relationships with our clients, which is why we like to say that the PC in PC Corp stands for People Company. PC Corp has also worked with Alberta public libraries for several years through the Community Access Program (CAP) and has provided the 12-computer mobile lab that has been travelling across the province for the past two years.

Sponsorship Opportunities

Many thanks to the organizations who have already committed to sponsorship this year. Netspeed 2009 still has exciting sponsorship opportunities available. For more information please contact:

Stacey Bissell, The Alberta Library
Phone: (780) 414-0805 ext. 225
E-mail: netspeed@thealbertalibrary.ab.ca

Conference Information

Conference Location and Host Hotel

The Carriage House Inn is conveniently located on Macleod Trail, close to the C-Train, major shopping centres, and just minutes from Calgary's downtown.

Carriage House Inn
9030 Macleod Trail S.
Calgary, Alberta T2H 0M4

Toll Free: 1-800-661-9566   Direct: 403-253-1101
Fax: 403-640-7526   www.carriagehouse.net

Special Conference Room Rates

The Carriage House Inn is offering a limited number of rooms at special rates starting at $109 + GST. This rate is <u>only</u> available until September 16, 2009. Reservations should be made by calling the hotel and referencing The Alberta Library Netspeed Conference.

Airport Transfer

The Carriage House Inn has a special rate with Checker Cabs.

Registration Desk

Delegate Check-in at the Carriage House Inn will begin Wednesday, October 21, 2009. Delegates registered in Wednesday Workshops will receive their registration package at the hotel after the workshop.

Conference Registration/Information Desk Hours

Wednesday, October 21   4:30 pm – 7:00 pm

Thursday, October 22   7:30 am – 3:30 pm

Friday, October 23   7:30 am – 10:30 am

Registration Policy

Registration fees include:
• access to the opening reception (cash bar)
• all keynote and conference sessions
• breakfast on October 22 and October 23
• lunch on October 22 and October 23
• all coffee/nutrition breaks

Conference fees <u>**do not**</u> include access to the Preconference Workshops. Please see the registration form for the cost of these additional events. The Early Bird registration deadline of September 12, 2009 will be strictly adhered to.

Any registration changes <u>**must**</u> be received by fax or e-mail prior to October 16, 2009.

Registration

Conference registration fees are due upon submission of the registration form. You will not be officially registered until payment is received.

Payment can be made by VISA, Mastercard or cheque. Please note that if paying by credit card, the name **"ComLinks Events & Marketing"** (conference planner) will appear on your credit card statement.

Cancellation Policy

Requests for refunds or cancellations must be received in writing via fax, e-mail, or mail postmarked on or before September 14, 2009. Please allow sixty (60) days after the close of the conference for refunds.

Refunds and cancellations will be subject to a $30 (plus GST) administration fee. Refund requests postmarked after September 14, 2009, will not be honoured.

Substitution for a pre-registered attendee is permitted. Substitutions must be requested <u>**in writing**</u> by the registered delegate by October 16, 2009. A $30 (plus GST) administration fee will be charged.

Delegate Check-in

Delegate check-in at the Carriage House Inn will begin Wednesday, October 21, 2009. Delegates must check-in in person. Registration packages will be released only to the delegate whose name appears on the badge.

Registered delegates and speakers must wear their conference badges for access to all conference functions.

ComLinks Events, on behalf of The Alberta Library, will issue email confirmation for all registrations up to October 15, 2008. This will be your official receipt.

If you register after October 16, 2009 please bring a copy of your registration form with you.

Inquiries

Registration Inquiries: Caitlin McElhone, ComLinks Events
Phone: 780-448-5957
Fax: 780-428-1030
E-mail: netspeed@comlinks.ca

General Inquiries: Stacey Bissell, The Alberta Library
Phone: (780) 414-0805 ext. 225
E-mail: netspeed@thealbertalibrary.ab.ca

The Alberta Library reserves the right to revise the program as necessary.

Netspeed Conference Registration

Name _____
(As it will appear on name badge)

Address _____

Town/City _____   Province _____   ☐ I am a delegate.

Postal Code _____   ☐ I am a conference speaker.

Business Phone (___) _____   Business Fax (___) _____

Email _____

Name of Library/Organization _____
(As it will appear on name badge)

Conference Fees

Early Bird Deadline: **Friday, September 12, 2009**

*(Payment **MUST** be received on or before September 12th.)*

☐ TAL member rate: **$185.00**

☐ Non-member rate: **$300.00**

☐ Student rate: **$110.00**

Regular: after Early Bird Deadline

☐ TAL member rate: **$300.00**

☐ Non-member rate: **$425.00**

☐ Student rate: **$110.00**

Preconference Workshops

☐ TAL Universal Core Database Training   **$25.00**
(TAL members only)

☐ Assistive and Adaptive Technologies   **$45.00**

Conference Fees Subtotal _____

GST (5%) _____

Total _____

Selected Sessions

Thursday, October 22 (circle one session per time slot)

CONCURRENT SESSIONS A - 10:30 - 11:45 A.M.

A1   A2   **A3**   **A4**   **A5**

CONCURRENT SESSIONS B - 1:30 - 2:45 P.M.

B1   **B2**   **B3**   **B4**   **B5**

CONCURRENT SESSIONS C - 3:15 - 4:30 P.M.

C1   **C2**   **C3**   **C4**   **C5**

Friday, October 23 (circle one session per time slot)

CONCURRENT SESSIONS D - 10:30 - 11:45 A.M.

D1   **D2**   **D3**   **D4**   **D5**

Please indicate if you will be attending the following:

☐ Wednesday Opening Reception   ☐ Thursday Breakfast

☐ Thursday Lunch   ☐ Friday Breakfast

☐ Friday Lunch

Payment Options

☐ **Cheque (Payable to The Alberta Library, GST# 892782160)**   **Credit Card:** ☐ **VISA**   ☐ **MC**

Card Number _____   Expiry Date _____

Name on card (please print) _____

Signature _____

*Please note that the name ComLinks Events & Marketing (conference planner) will appear on your credit card statement.

If registering by mail, please complete one form per delegate and mail with payment to: **Netspeed 2009**
c/o ComLinks Events
200, 10924 - 107 Avenue
Edmonton, AB T5H 0X5
Fax: 780-428-1030